

In-person support

We'll be providing you in-person support at community hubs across Westminster on select dates.



To find out **when** and **where** we'll be visit:

westminstercab.org.uk/events 🔍

Contact Information



Citizens Advice Westminster is the operating name of Westminster Citizens Advice Bureau Service

Charity Registration Number: 1059419.

Registered Office: The Stowe Centre, 258 Harrow Road, London W2 5ES

Authorised and regulated by the Financial Conduct Authority: FRN 617795



Free information and advice

Benefits

We can help with eligibility checks, completing applications, and guidance on appeals if your claim is refused. Our support covers Universal Credit, disability and housing benefits, and more.

Debt and money worries

We'll look at your debt concerns together, exploring ways to increase income, reduce expenses, and manage your debts. We'll also explain your rights and responsibilities, as well as those of your creditors.

Housing & homelessness

We provide advice on problems with landlords, tenancy rights, rent arrears, and homelessness applications. We can also guide you on emergency housing options and what to do if you are at risk of losing your home.

Immigration

We provide IAA Level 1 advice on visitor visas, spouse visas, and citizenship. For complex issues such as appeals, asylum, or human rights, we will refer you to a Level 2 adviser or immigration solicitor.

Getting in touch



Out of hours contact form

Available 24/7

westminstercab.org.uk/online-enquiry-form



Access our LIVE webchat service

12 to 2pm

Wednesday

Call our freephone helpline

Please select option 4 to speak to us

 **0808 278 7834**

Mon–Thu: 9:15am–4:00pm | Fri: 9:15am–12:30pm

Calls are free of charge from all consumer landlines and mobile phones



@westminstercab

westminstercab.org.uk 

