

# Friends of Citizens Advice Westminster



Friends of Citizens Advice Westminster is a newly established group of volunteers, supporters and donors who work together on behalf of CAW to support our mission and goals. Friends receive CAW newsletters and are invited to participate in discussions and feed-back sessions.

As a Friend, you can volunteer your time, support us financially or just keep in touch to help us spread the word about Citizens Advice.

In short, you are welcome to participate at the level that best suits your availability and interest.

## Become a friend

If you are interested in learning more about Friends of Citizens Advice Westminster (CAW), please email us at [friendsofcaw@westminstercab.org.uk](mailto:friendsofcaw@westminstercab.org.uk).

We will then invite you to an induction session with other new Friends where you will find out more about CAW and opportunities for getting involved.



**citizens  
advice**

**Westminster**



## Help us to continue changing lives

Every donation directly supports our ability to deliver a top quality service to our clients.



To make a donation, scan the QR code or visit:  
[westminstercab.org.uk/support-us](https://westminstercab.org.uk/support-us)

*Thank you for your support.*

**citizens  
advice**

**Westminster**

## Learn more about us

Citizens Advice Westminster provides free, independent, confidential and impartial advice and information to local residents, some of whom are the most vulnerable in society. We value diversity, promote equality and challenge discrimination.

We work to:

- provide the advice people need for the problems they face and ensure individuals do not suffer from a lack of knowledge about their rights and responsibilities;
- improve the policies and practices that affect people's lives by influencing the responsible development of social policies and services.

In the last year, we have helped **5,731 clients** with **24,910 issues**. As a result of our assistance, clients realised **£2.43 million** in financial gains related to benefits, which is particularly important during the current cost-of-living crisis.

We also influence change and social policy for the good of the whole community by gathering evidence and identifying trends in the problems and issues clients experience.

We are then able to present this anonymised evidence to policy and decision-makers to highlight the negative impact services or practices have on our residents in order to drive improvements.

To learn more, visit our website at [westminstercab.org.uk](https://westminstercab.org.uk)