

# Help to Claim Project

Universal Credit  
Support Service

Get help  
applying for

**UC** *Universal  
Credit*

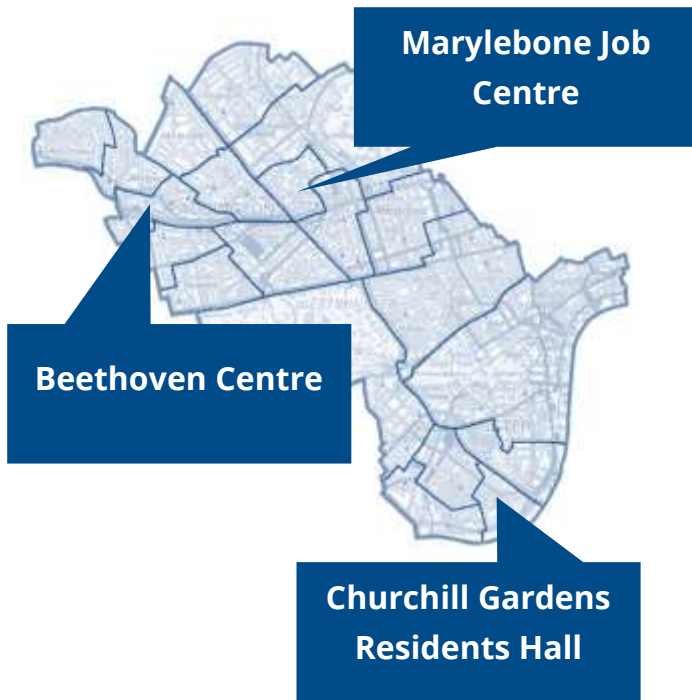
citizens  
advice

Westminster



## Face to face Appointments

Help to Claim advice is available face to face across Westminster:



To book an appointment at the **Marylebone Job Centre Plus** office, please contact your work coach. Appointments are available on Tuesdays and Fridays.

To book an appointment at one of the **Community Centres**, please come along to the Advice Shop sessions:

**Beethoven Centre, W10 4JL**

Mondays 1 – 4pm

**Churchill Gardens Residents Hall,  
SW1V 3AL**

Thursdays 10am – 12pm

## Call for free 0800 144 8 444

8am to 6pm, Monday to Friday

## Online Services

### Web Chat

[www.citizensadvice.org.uk/help/ptoclaim/#h-talk-to-us-online](http://www.citizensadvice.org.uk/help/ptoclaim/#h-talk-to-us-online)

**Web Chat** is usually available 8am to 6pm, Monday to Friday. If no advisers are available, the chat box won't appear.

Web Chat lets you talk to a trained adviser online about your Universal Credit application process – in the same way as you would over the phone or face to face.

### Self-help

[www.westminstercab.org.uk/advice/universal-credit/](http://www.westminstercab.org.uk/advice/universal-credit/)

Visit our **helptoclaim** page **online** to read more about applying for Universal Credit. This includes information on how to check if you're eligible for Universal Credit and explains what each stage of the application process involves.